



PRICE LIST FOR BUSINESS CLIENTS (SME) Classification: Restricted to ProCredit Group



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1. BANK ACCOUNTS

| NAME OF SERVICE | FEES AND COMMISSIONS | | |
|---|------------------------------|-----------|-----|
| 1.1 Current accounts | | | |
| Currency | ALL | EUR | USD |
| Funds in the account are available | | Every day | |
| Monthly maintenance for two current accounts | 15 | | 15 |
| Issuance and maintenance for e-banking token** service | ALL 4,000/EUR 30* | N/A | |
| Issuance and maintenance for two Mastercard Business debit cards ** | | N/A | |
| Up to 5 non-urgent domestic outgoing transfers/month up to ALL 1,499,999/each *** | | N/A | |
| Utility payments **** to: Telephone companies (Vodafone, Albtelecom, One Telecommunications), Electricity, Water Supply Companies, Customs, declaration-based taxes, Social Insurance, Budget Account, Collateral Assessment | | N/A | |
| SMS notifications for all outgoing international transfers and POS/Internet purchases | | No fee | |
| Automatic sending of SWIFT copy | | No fee | |
| Execution of transfers and foreign exchange via E-banking | No limit (in numbers) | | |
| Withdrawal with Mastercards at ProCredit Bank Albania ATMs | No com | mission | N/A |

* Every business client can choose up to two current accounts, a primary current account (in ALL or EUR) and a secondary account (in ALL, EUR or USD). For a third current account in ALL/EUR/USD, a fee of ALL 2,000/month, EUR 15/month or USD 15/month shall be applicable, respectively.

** Every customer can receive two Mastercards denominated in ALL or EUR and two free e-banking tokens for two current accounts. The third Mastercard and the third e-banking token will be provided at an additional cost.

*** From current accounts denominated in EUR, domestic transfers can only be carried out in the ALL equivalent.

**** Utility payments cannot be provided from a primary current account in EUR.



| SERVICES AVAILABLE WITH THE ACCOUNT | CONDITIONS | |
|--|--|--|
| 1. DEPOSITS | AT 24/7 ZONES | AT SERVICE POINTS |
| Deposits in banknotes and coins up to ALL 5,000* For clients who do not have a DropBox agreement For any amount over ALL 1,000,000/EUR 7,000/USD 7,000 | ALL 15,000/year (only for clients with a DropBox Agreement) | 0.1% of the transaction amount (min. ALL 1,000/EUR 10/USD 10 (max. ALL 50,000/EUR 500/USD 500) |
| Deposits in banknotes and coins of more than ALL 5,000 ** | ALL 15,000/year + 1% of the transaction amount (min. ALL 500)** (only for clients with a DropBox agreement) | N/A |
| Banknote deposits - Up to ALL 500/EUR 10 - Up to USD 7,000 | No commission | No commission |
| 2. WITHDRAWALS | AT 24/7 ZONES | AT SERVICE POINTS |
| For amounts of up to ALL 1,000,000/EUR 7,000 | No fee **** | ALL 500/EUR 5 *** |
| For amounts of up to USD 7,000 | N/A | No fee |
| With notice for amounts over ALL 1,000,000/EUR 7,001/USD 7,001 | N/A | No commission (with a notification of two working days in advance) |
| Without notice for amounts over ALL 1,000,000/EUR 7,001/USD 7,001 ***** | N/A | 0.15% of the transaction amount (min. ALL 1,500/EUR 15/USD 15; max. ALL 40,000/EUR 400/USD 400) |
| 3. ACCOUNT BALANCE SERVICES***** | VIA E-BANKING | AT SERVICE POINTS |
| Printing/e-mail of account debits/credits | No fee | ALL 300/EUR 3/USD 3 |

* This commission applies to all deposits made by both Bank clients and non-clients. The commission does not apply to loan instalment payments from third parties or to deposits for opening FlexSave savings accounts or time deposits.

** This commission is applicable when the amount deposited in coins exceeds ALL 5,000.

*** The above withdrawals will be offered only at the Head Office Branch / and at the Shkodra Branch. There is no commission on withdrawals of amounts of up to ALL 300,000/EUR 2,000 from ATMs in the 24/7 Zones and amounts of ALL 500/EUR 10 can be withdrawn with no commission at service points.

**** The limit for Mastercard ATM withdrawals can be increased up to ALL 1,000,000/EUR 7,000 with prior approval.

***** The Foreign Exchange Offices that have an agreement with the Treasury Unit are exempt from the withdrawal commission.



2 E-BANKING SERVICE

| NAME OF SERVICE | CONDITIONS |
|--|------------|
| 2.1 E-BANKING WITH FULL ACCESS | |
| Fee for each additional token issued or Reissue of TOKEN in case of loss or physical damage within the expiry date | ALL 3,000 |

3 TRANSFERS

| NAME OF SERVICE | CONDITIONS | |
|---|---|-------------|
| 3.1 INTERNAL BANK TRANSFERS | | |
| Commission for transfers between same client accounts | No commission | |
| Commission for transfers between accounts of different clients | No commission | |
| 3.2 DOMESTIC TRANSFERS | | |
| OUTGOING DOMESTIC IN ALL | | |
| Non-urgent outgoing domestic transfers up to ALL 1,499,999 | ALL 100 | |
| Urgent outgoing domestic transfers up to ALL 1,499,999 | ALL 350 | |
| Domestic transfers over/or ALL 1,499,999 | ALL 350 | |
| OUTGOING DOMESTIC IN FOREIGN CURRENCY | BEN, SHA | |
| Outgoing domestic transfers of up to EUR 10'000 | 0.1% of amount min 3 EUR | |
| Outgoing domestic transfers from EUR 10'001 up to EUR 50'000 | EUR 15 | |
| Outgoing domestic transfers over EUR 50'000 | EUR 20 | |
| Outgoing domestic transfers of up to USD 25,000 | USD 15 | USD 35 |
| Outgoing domestic transfers over USD 25,000 | USD 35 | USD 55 |
| Urgent outgoing domestic transfers of up to USD 25,000 | USD 25 | USD 45 |
| Urgent outgoing domestic transfers over USD 25,000 | USD 45 | USD 65 |
| Outgoing domestic transfers in GBP/CHF currency | 0.14% (min. GPB/CHF 8; max. GPB/CHF 180) | GBP/CHF +20 |
| SWIFT commissions for domestic transfers in GBP/CHF | GBP/CHF 5 | |



| INCOMING DOMESTIC | | |
|--|---|--------------|
| Incoming domestic transfers in ALL/EUR | No commission | |
| Incoming domestic transfers in other foreign currency through ProCredit Bank Germany | 0 USD/GBP/CHF | |
| 3.3 INTERNATIONAL TRANSFERS | | |
| OUTGOING* | BEN, SHA | OUR |
| Outgoing international transfers in EUR | EUR 15 | EUR 30 |
| Urgent outgoing international transfers in EUR | EUR 25 | EUR 40 |
| Outgoing international transfers of up to USD 25,000 | USD 15 | USD 35 |
| Outgoing international transfers of over USD 25,000 | USD 25 | USD 45 |
| Urgent outgoing international transfers of up to USD 25,000 | USD 35 | USD 55 |
| Urgent outgoing international transfers of over USD 25,000 | USD 45 | USD 65 |
| Outgoing international transfers in CNY** | CNY 100 | CNY 200 |
| Outgoing international transfers in GBP/CHF | 0.14% (min. GPB/CHF 8; max. GPB/CHF 180) | GBP/CHF +20 |
| SWIFT commission for outgoing international transfers in GBP/CHF | GBP/CHF 5 | |
| INCOMING | | |
| Incoming international transfers through ProCredit Bank Germany | EUR/USD 0 | |
| 3.4 INTERNATIONAL TRANSFERS THROUGH PROPAY NETWORK* | ** | |
| OUTGOING | | |
| Outgoing international transfers in EUR/USD | EUR/USD 2.50 | |
| SWIFT commission | No commission | |
| INCOMING | | |
| ncoming international transfers | No commission | |
| 3.5 OTHER TRANSFER FEES | | |
| Fee for modifying incoming transfer | ALL 1,000/EUR 10/USD 10/GE | 3P 10/CHF 10 |



| Fee for tracking, changing or cancelling a transfer | EUR 10/USD 10/GBP 10/CHF 10 |
|---|-----------------------------|
| Fee for return of domestic transfers in ALL | ALL 1,500 |
| Fee for return of domestic and international currency transfers | EUR 20/USD 20/GBP 20/CHF 20 |
| Other fees | Third-party costs (if any) |

* For outgoing international transfers, additional commissions shall apply in cases where additional information and data on the transfer will be required, as requested and applied by the beneficiary/correspondent bank.

** For outgoing international transfers in CNY, the official exchange rate of the Bank shall apply when ordered from current accounts in ALL/EUR/USD. According to the BOA exchange rate on 23.01.2018, CNY 100 are equivalent to approximately EUR 13, USD 15 or ALL 1,800 and CNY 200 are equivalent to approximately EUR 26, USD 30 or ALL 3,600.

*** ProPay transfers are all transfers made within the network of ProCredit banks (Albania, Germany, Kosovo, North Macedonia, Bulgaria, Romania, Bosnia & Herzegovina, Serbia, Georgia, Moldova, Ukraine).

4 DEBIT CARDS

| NAME OF SERVICE | CONDITIONS | | |
|---|-----------------------------------|--|--|
| 4.1 DEBIT CARDS | | | |
| Debit cards offered to business customers | MASTERCARD BUSINESS DEBIT CARD | | |
| Debit cards are offered in these currencies | ALL/EUR | | |
| Card validity | 3 years | | |
| Fee for issuance of each additional card | ALL 600/EUR 5 | | |
| Fee for card maintenance for each additional card | ALL 600/EUR 5 every six months | | |
| Daily limit of card transactions at ATM/POS/Internet (number) | 25 | | |
| Daily limit of ATM withdrawal amount within 24/7 Zones and ProCredit Bank Albania branches | ALL 300,000/EUR 2,000 | | |
| Daily limit of online and POS payment with Mastercard Business debit cards | ALL 150,000/EUR 1,000* | | |
| Fee for each incoming transfer via card | EUR 5 | | |
| Maximum monthly limit for the service of "Incoming transfers via card" | ALL 140,000/EUR 1,000 | | |
| Maximum annual limit for the service of "Incoming transfers via card" | ALL 1,700,000/EUR 12,000 | | |
| WITHDRAWALS FROM ATMs** | | | |
| Withdrawal with Mastercard at ATMs of the ProCredit banks in Kosovo, North Macedonia, Bosnia and Herzegovina | EUR 1 | | |



| Of other banks within Albania | ALL 150 | EUR 1 |
|---|---|-------|
| Of other banks abroad | 2.25% (min. ALL 350/EUR 3) | |
| POS payments | | |
| Domestic, outside the ProCredit Bank network | 1% of the amount | |
| Abroad as well as online purchases | 1.5% of the transaction amount (min. ALL 100/EUR 1) | |
| Cash withdrawals with POS of other banks | 2.25% (min. ALL 350/EUR 3) | |
| 4.2 FEES FOR OTHER SERVICES | ALL | EUR |
| Account balance printing at ProCredit Bank Albania ATMs | 50 | 0.30 |
| Reading/Printing of account balance at ATMs outside the ProCredit network | 50 | 0.30 |
| Printing of ATM withdrawals within ProCredit Bank Albania network | 20 | 0.15 |
| Printing of the last 12 account transactions at ATM | 100 | 1 |
| Change of PIN at ATM of other banks, in the country and abroad | 200 | 1.5 |

* Mastercard limit can be increased at the Client's request, but not by more than EUR 5,000.

** Clients with foreign cards issued abroad, excluding cards issued by banks in the ProCredit group, will pay a fee of EUR 5/ALL 700 (depending on the currency of withdrawal).

6 OTHER SERVICES

| NAME OF SERVICE | CONDITIONS |
|---|---|
| Statement issued by ProCredit Bank (within 15 working days) | ALL 1,000 |
| Special cerficates (within 15 working days) | |
| - Invesgaon resolved within 12 months | ALL 2,500 |
| - Invesgaon requiring more than 12 months | ALL 3,500 |
| Acceptance of damaged banknotes (valid only for Albanian currency)* | No commission |
| Balance confirmaon for audit companies | ALL 3,500 |
| Client personal banking informaon service (1 month or older) (within 5 working days) | ALL 2,000 |
| Collateral change accompanied by Loan Agreement/Notary Statement (within 15 working days) ** | ALL 7,000 |
| Mediaon for repayment of funds with the Bank of Albania *** for investment in Treasury Bills | 0.10% of the amount (min. ALL 1,500; max. ALL 5,000) Minimum amount ALL 300,000 |

* Banknote evaluation is done by the Bank of Albania, based on which the client's account is credited.



** In the event that ProCredit Bank requests the guarantee assessment from the architect or specialist, the costs related to the assessment of the guarantee, notarisation of contracts and blocking of the guarantee in favour of ProCredit Bank are borne by the borrower.

*** ProCredit Bank will offer mediation services to its clients for the sole purpose of repaying funds for investments in Treasury Bills that clients buy directly from the Bank of Albania. The Bank does not offer trading of Treasury Bills, has no portfolio for sales to clients and does not participate in auctions on behalf of clients.

7 INCASO, LETTERS OF CREDIT, BANK GUARANTEES

| NAME OF SERVICE | CONDITIONS |
|--|---|
| 7.1 COLLECTION OF DOCUMENTS (INCASO) | |
| Documents of Departure (Export) against payment or commitment | 0.10% min. EUR 50 |
| Documents on Arrival (Import) against payment or commitment | 0.15% min. EUR 50 |
| Cancellaon/Return of documents | EUR 25 |
| Commission for inspecon | EUR 10 |
| Courier expenses | Depends on the actual expense |
| 7.2 LETTERS OF CREDIT | |
| Import Letters of Credit | |
| Guaranteed issuance with funds in the current account | 0.5% p.a. (payable every month) |
| Guaranteed issuance with funds on time deposit | 1% - 2% p.a. (payable every month) |
| Guaranteed issuance with bank advance or credit line financing | 1.5% - 3% p.a. (payable every month) |
| Confirmation from third-party banks | Depends on the commissions of the third-party bank |
| Processing and payment | 0.2% min. EUR 50 |
| Subsequent payment | 0.15% min. EUR 50 |
| Export Letters of Credit | |
| Notice without payment commitment | 0.1% min. EUR/USD 50 |
| Confirmation of Letter of Credit issued by other banks | 0.2% min. EUR/USD 100 for three months or share/part |
| Processing and payment | 0.2% min. EUR/USD 50 |
| Letter of Credit Transfer | 0.2% min. EUR/USD 50 |
| Letters of Credit Joint Commissions | |
| Modification * | EUR/USD 50 |
| Cancellation | EUR/USD 50 |



| Irregular documents | EUR/USD 50 |
|--|---|
| Courier costs | Depends on the actual expense |
| SWIFT commission | EUR/USD 5 |
| 7.3 BANK GUARANTEES | |
| Local Bank Guarantees | |
| Guaranteed issuance with funds in current account | 0.2% - 0.5% p.a. (payable every month) |
| Guaranteed issuance with funds on time deposits | 1% - 2% p.a. (payable every month) |
| Guaranteed issuance with bank advance or credit line financing | 1.5% - 3% p.a. (payable every month) |
| International Bank Guarantees | |
| Guaranteed issuance with funds in current account | 0.5% p.a. (payable every month) |
| Guaranteed issuance with funds on time deposits | 1% - 2% p.a. (payable every month) |
| Guaranteed issuance with bank advance or credit line financing | 1.5% - 3% p.a. (payable every month) |
| Confirmation from third-party banks | Depends on the commissions of the third-party bank |
| Issuance with counter-guarantees issued by a third-party bank | 1.5% - 3% p.a. (payable every month) |
| Processing and payment | 0.2% min. EUR/USD 50 |
| Bank Guarantees Joint Commissions | |
| Preliminary counselling | Depends on the text (EUR/USD 15-30) |
| Modification* | EUR/USD 50 |
| Cancellation | EUR/USD 50 |
| Signature verification | EUR/USD 25 |

| Courier costs | Depends on the actual expense |
|--|--|
| SWIFT commission | EUR/USD 5 |
| 7.4 COMMERCIAL FINANCE JOINT COMMISSIONS | |
| Administration Commissions ** Letters of Credit/Bank Guarantees | ALL/EUR/USD |
| Letters of Credit/Bank Guarantees guaranteed with bank advance or credit line financing | 0.25% - 0.5% depends on the amount of the Letter of Credit/Bank Guarantee |
| Letters of Credit/Bank Guarantees guaranteed with funds in the current account, or guaranteed with funds in time deposit | 0.1% - 0.3% of the amount of the Letter of Credit/Bank Guarantee |
| Non-use commission | None |
| Stand-by commercial financing arriving at ProCredit Bank | |
| Notice without payment commitment | EUR/USD 50 |
| Request for execution | 0.3% min. EUR/USD 50 |



General remarks on commissions on Letters of Credit/Bank Guarantees

- 1. When there is tolerance in the amount of the Letter of Credit/Bank Guarantee, all commissions shall be applied on the amount specified in the Letter of Credit/Bank Guarantee, plus the foreseen tolerance.
- 2. Letter of Credit/Bank Guarantee Issuance Commissions are calculated on a 360-day-per-year basis and are applied every month. The commissions of the first month are applied upon the issuance of the Letter of Credit/Bank Guarantee and at the beginning of each month for the remaining period.
- 3. Paid commissions cannot be refunded if the Letter of Credit/Bank Guarantee expires without being used or is cancelled during this period.

* If the term or amount of the Letter of Credit/Bank Guarantee is changed, the issuance commission will be applied for the added period/amount.

** Administration Commissions are applied only once at the time of disbursement of the Letter of Credit/Bank Guarantee.

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